

PROMISE TO OUR CUSTOMER.



BY CHOOSING US AS YOUR ADVISOR THROUGHOUT YOUR REAL ESTATE JOURNEY, we understand the trust you've placed in us. Our mission is to be the T.I.P.E. of agent that provides you legendary service. In order to do that, we want to outline our Service Promises to you.

1. To make **communicating** with you a top priority at each opportunity, even when it might seem we have nothing new to tell you.
2. To be your **Forever real estate advisor** even when you're not actively buying or selling.
3. To take **full ownership** over the trust you've placed in us and act accordingly.
4. To never leave any doubt that we are placing **your best interest** above all else.
5. To **truly listen** to what you're telling us so you get personalized service.
6. To walk through your journey alongside you, as your **partner**.
7. To exert a level of skill, knowledge and expertise so at every interaction you feel like you chose a **Real Estate Genius**.
8. To never put you in a position to doubt we have the **highest integrity** in all that we do.

If at any point you do not feel we are living up to these promises, we encourage you to have an honest conversation with us so we can immediately make adjustments. We also ask you to complete a survey afterwards so we can measure how we are performing to these promises.

Customer Signature

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